

GENERAL CONDITIONS OF SALE – CARRÉ PY' HOTEL

The Customer undertakes to transmit to the Users of the contract these General Conditions of Sale and to obtain their express acceptance. The term "contract" means in this document the agreement entered into with the customer, whether in the form of a contract or in the form of a reservation of any kind.

ARTICLE 1 : APPLICATION OF THE GENERAL CONDITIONS OF SALE (GCS) These General Terms and Conditions of Sale (GTC) apply to services related to the contract signed with the Customer. These T&Cs are sent at the same time as the contract and available to customers on our website, to allow them to make his reservation. Any reservation therefore implies on the part of the Customer and the Users the full adherence and without reservations to these conditions, to the exclusion of any other document such as prospectus, document commercial, etc. These T&Cs and the associated contract form an inseparable whole. In case of contradiction between the provisions appearing in the contract signed by the Customer and those appearing in these GCS, the provisions of the contract prevail. If the Customer intends to enforce his General Terms and Conditions of Purchase (GTC), and in the event of contradiction between the provisions of the Customer's GTC and the provisions of these GCS or of the contract agreed between the Customer and the Hotel, these provisions of the GCS and those of the contract prevail.

ARTICLE 2 : CONFIRMATION OF GROUP RESERVATION The Customer must confirm his reservation in accordance with the provisions of the contract and return a copy of the estimate and the general conditions of sale duly dated, initialed on each page and signed by the Customer, marked "Good for agreement" and its stamp. These documents must be accompanied by the payment of the deposit referred to in article 8 which constitutes a substantial and determining condition of the booking. If the deposit is not paid, the Hotel does not confirm the reservation and does not guarantee the availability of the spaces/rooms reserved.

ARTICLE 3: ORGANIZATION OF THE RESERVATION

1/ Rooms The Customer must, for groups, send in writing (fax, e-mail or post), the "rooming-list" (nominative list of Users) at least 15 days before the scheduled arrival date. For all Customers, the reserved rooms are made available to Users from 3 p.m. on the day of arrival. The rooms must be released no later than 11 a.m. on the day of departure, any exceeding of this period may result in the billing of an additional night at the public rate displayed. **2/ No-shows** In the event of "no-shows" (cancellation without notice), the Hotel will invoice the Customer for compensation equal to 100% of the amount including tax of the services reserved, on the entire stay. The Customer undertakes to pay the sums due in the event of a no-show under the conditions defined in contract or in article 8 of these T&Cs. **3/ Covered (for groups)** The Customer is solely responsible for his choice of services and their suitability for its needs, so that the responsibility of the Hotel cannot be sought in this regard. The Customer must specify in writing the exact number of covers provided for each meal 8 days working days before the start date of the event (Saturday and Sunday not included). Beyond this, the Hotel reserves the right to impose a choice in the category chosen by the Customer. The reduction in the number of Participants is considered as a partial cancellation of the reservation. The reduction in services ordered (number of meal, buffet, cocktail...) is also considered as a partial cancellation of the reservation. Cancellations partial give rise to the application of article 5 of these conditions. It is specified here that the restoration not consumed as part of a package cannot give rise to a price reduction and that this cannot be taken away by the customer.

4/ Provision of spaces (for groups) The Customer must inform the Hotel before the date of the event, significant changes in the number of Participants in the event. In any case, if the number of Participants turns out to be lower than the number provided for in the quote, the Customer may be assigned another space than that initially planned, for reasons inherent in the management of the establishment. Likewise, it is expressly provided that the Customer cannot turn against the Hotel in the event that work takes place, during all or part of the services, inside the Hotel or outside. The Customer will not be able to obtain the Hotel financial compensation or damages in the event of modification of the spaces initially planned or in the event of work. Any request for modification of the set-up (change of furniture, room, any element of the space) in relation to the accepted contract must be made in writing at most 72 hours before the start of the event. Beyond this period of 72 hours, a price increase will be applied by the Hotel according to the changes requested by the Customer. **5/ Modification of the number of Participants (for groups)** The reduction in the number of Participants is considered as a partial cancellation of the reservation giving rise to the application of Article 5 hereof, whether in particular accommodation, catering or rented spaces. If the number of Participants proves to be greater than the number indicated in the contract, the provision of spaces will only be confirmed after receipt of the additional deposit corresponding to the booking differential.

ARTICLE 4 : MODIFICATION OF THE SERVICES Any request for modification of the services by relation to the reservation must be sent in writing. The establishment may, at any time and without any reason, refuse request for modification of benefits. In the absence of written acceptance from the establishment within 8 days of the receipt of the request, the contract is deemed to continue according to the terms and conditions determined in the contract accepted by the Customer. In this case, the Hotel cannot be sought for payment of any compensation.

ARTICLE 5 : CANCELLATION Invoicing being made on the basis of the services ordered for the entire stay, the Customer is invited to pay the greatest attention to the cancellation conditions defined below. The cancellations of all or part of the initial reservation, must be made in writing. In case of interruption of the stay, the full price including VAT for the entire agreed stay will be collected without possible recourse from the Customer. East considered as a cancellation of stay any stay started but which would be interrupted, whatever the reason of this interruption. Is considered as a late cancellation any cancellation received by the Hotel beyond the deadlines set out in the contract. Beyond this period, the Customer agrees to pay the total amount including tax of the services reserved. **1/ Total cancellation** The change of date is considered as a total cancellation and gives rise to the application cancellation conditions. Is also a cancellation, the non-payment of the contractual installments. In case non-compliance with payment deadlines, the Hotel will have the option of requiring the Customer to pay the balance immediately of the reservation, the Customer's payment must reach the Hotel within 8 days from the date of the written request from the Hotel. In the absence of payment within this period, the reservation will be considered canceled from fact of the Customer and the Hotel may claim damages from him for the damage suffered. For the customers individuals, reservations can be canceled up to the day before arrival (6 p.m. local time) free of charge. Beyond that, the first night is charged. **2/ Revision** of the conditions The cancellation conditions may be modulated according to the operating requirements of the establishment and the exceptional or complex nature of the reservation.

ARTICLE 6 : RELOCATION In the event of non-availability of the establishment, in the event of force majeure, a technical problem in the Hotel or for any other reason, the latter reserves the right to have the Users totally or partially accommodated in a Hotel of equivalent category for services of the same nature. The Hotel cannot be sought for payment of any additional compensation.

ARTICLE 7 : PRICE Prices are expressed in Euros. The rates appearing on the contract are given for a period running until an option date for groups. The applicable rates are those in effect on the day the reservation is made. Rates may be increased by the tourist tax. They may be modified in the event of legislative and/or regulatory changes likely to lead to price variations such as : modification of the applicable VAT rate, introduction of new taxes, etc. The VAT rate applied will be the rate in force on the date of invoicing. In any case, if the order (number of rooms, and/or meals and/or meeting room) turns out to be at least 10% lower than the initial contract, the Customer may be awarded new rates due to reduced benefits.

ARTICLE 8 : TERMS OF PAYMENT 1/ Deposits For groups, a deposit of an amount calculated on the total including VAT of the event must be paid in accordance with the terms of the contract. In the event that the Customer does not pay the deposit at the time of confirmation of the reservation, the Hotel will not block the reserved spaces. The Contract will therefore be terminated solely at the fault of the Customer. Any additional service not included in the contract, requested by the User from the Hotel, must be paid directly at the Hotel reception. No payment delay can be granted. For individuals, a deposit or full prepayment may be requested depending on the type of reservation made (specified at the time of reservation). Without specific

indication, payment must be made in full on departure. **2/ Means of payment** For groups, only bank transfers or, failing that, bank checks issued on a banking establishment established in the country where the service takes place, or the cash (within the legal limit) is accepted for payment of invoices. Bank charges related to the payment of invoices are the responsibility of the Customer. For individuals, cash and bank cards are accepted. **3/ Individual payment** The payment of extras (laundry, bar, telephone, etc.) and other services requested individually from one or more of the Users, will be provided directly by the Users concerned at the reception of the establishment before their departure (individual payment). In the absence of payment by one or more Users of services claimed in addition to the services included in the contract for groups (extras, meals, etc.), the invoice will be sent to the Customer who undertakes to pay it no later than 3 days from the date of the invoice. **4/ Modification of the terms of invoicing/payment** The special provisions provided for in the contract derogating from the terms of invoicing/payment set out in this article, as well as any request for subsequent modification of these terms must be subject to formal acceptance by the Hotel. In addition, any deterioration in the situation of the Customer intervening before the start date of the service may give rise to a revision of the terms of payment, in accordance with the credit policy of the Hotel. **5/ Payment deadline** The amount of this or these installments is deducted from the final invoice (balance) subject to the possible application of cancellation indemnities. Unless otherwise stated in the contract, invoices for the balance are established by the Hotel, and are payable no later than within 3 days of the invoice date. No payment delay can be granted. Any payment term is subject to compliance with the terms and credit limits defined by the Hotel. The Customer must then provide a financial guarantee (cash pledge deposit, first demand guarantee, joint surety). Early settlement may benefit from a discount. **6/ Failure to pay** If payment is not made on the contractual due date, penalties delay will be due the day after the due date of the invoice at the rate of 15% per year, applied to the amount total including VAT of the invoice. In addition, a fixed indemnity amounting to €40 excluding tax per claim will be payable from the day after the due date of the invoice, to which will be added an additional indemnity allowing cover all costs incurred in the event of legal recovery. It is recalled here that any regulation intervening beyond 60 days from the date of issue of the invoice is legally considered practical abusive and penalized. In addition, any default in payment on the contractual due date will render payable immediately all of the debts remaining due by the Customer in respect of invoices issued by the Hotel, and will result in the modification of the terms of payment, i.e. the Customer must prepay any new reservation request and this until the total payment of the debts due to the Hotel. **7/ Intermediation commission** In case of intermediation in the organization of the event, the commission relates only to the amounts of the services, consumed and duly collected by the establishments and will be subject to specific invoicing by the intermediary. It is recalled here that the payment of the commission is subject to full receipt prior to the event. **ARTICLE 9: TRANSPORT** It is specified that the establishment does not provide any transportation service. It can therefore in no way be held responsible for problems related to the transport of Users (delay, cancellation, etc.).

ARTICLE 10 : INSURANCE-DAMAGE-BREAKAGE-THEFT The Customer must ensure the custody of the goods and materials brought by himself or the Users, in particular changing rooms, excluding supervised changing rooms by the staff of the establishment outside the rented spaces. The Customer certifies that he is insured with a notoriously solvent company to cover the pecuniary consequences of its civil liability and guaranteeing in particular damages and risks related to the exercise of his profession and more generally, all claims caused to the hotel. He undertakes to maintain sufficient liability coverage throughout the duration of the services. Hotels seminars, meetings, congresses. In particular, the Customer is invited to take out specific insurance in the event of the presence of large equipment or valuable goods insofar as the establishment cannot be held liable for the event of damage or theft of said goods. The Customer is liable for all damages caused by its intermediary (in particular by Users or their guests) and undertakes, in the event of deterioration of the places made available, to bear the costs of restoring these places. Under no circumstances may the establishment be held liable for damages of any nature whatsoever, in particular fire or theft, which may reach the objects or materials deposited by the Customer or the Users on the occasion of the accommodation object of the present reservation. Likewise, any package, package, etc. delivered to the Hotel before and during accommodation may be received by the Hotel but under no circumstances can the latter be held responsible for any incident, any deterioration, incorrect number of packages, damaged package, any delivery problem. The Customer undertakes in the event of a problem to contact directly from the supplier or carrier. The Client and its insurers waive all recourse against the Hotel, its staff and its insurers for any direct or indirect damage resulting from the total destruction or partial of all materials, movable objects, fittings, any values, goods, as well as the deprivation or disturbance of use of the premises. **ARTICLE 11 : STAY AT THE HOTEL** The Customer undertakes not to invite any person whose behavior is likely to harm the establishment, the latter reserving the right to intervene if necessary. The customer may not bring in drinks or foodstuffs from outside, except in the case of a banquet. The customer undertakes to ensure that Users and their guests respect all the instructions and regulations of the establishment. The Customer will ensure that Users do not disrupt the operation of the establishment or jeopardize the security of the establishment as well as of the people who are there. In the event that the Hotel suffers a damage caused by the Client or one of the Users to seminars, meetings and congresses, he may turn against the Customer to obtain compensation for the damage suffered. The Customer shall be obliged to indemnify the Hotel for all acts of Users he has invited; it is up to him to turn in a second time against said User if necessary. The general ban on smoking in hotels and restaurants has been applicable in France since January 2, 2008 in all public places, namely the entire Hotel. The Hotel is 100% non-smoking which means that it is not possible to smoke in the rooms. The Customer will respect in all his communications with the outside all the rules resulting from the law, in particular with regard to the locations and content of the messages broadcast. He will assume therefore in this respect all the consequences of these and guarantees the Hotel against any condemnation of this fact. The customer must submit to the Hotel for approval any communication he intends to make, whatever its nature. The customer accepts and undertakes to use the room as a good father, also any behavior contrary to good morals and public order will lead the Hotelier to ask the Customer to leave the establishment without any compensation and/or without any refund if payment has already been made. The Hotel has Internal Regulations intended for the Customer. The Customer accepts and undertakes to comply with said regulations and to ensure that Users comply with these regulations. In the event of non-compliance by the Customer with one of the provisions of the Internal Regulations, the Hotelier will be in the obligation to invite the Customer to leave the establishment without any compensation and/or without any refund if a payment has already been made. The Customer undertakes to remind Users of the above provisions and undertakes guarantor of compliance with all these recommendations by Users.

ARTICLE 12 : RESPONSIBILITY The Hotel cannot be held liable in the event of changes to the structure of any kind whatsoever: sale of establishment, closure of establishment, etc. The photos presented on the website are not contractual. Even if all the best efforts are made so that the photographs, graphic representations and the texts reproduced to illustrate the Hotel presented give as accurate an overview as possible of the accommodation services offered, variations may occur, in particular due to the change of furniture or possible renovations. The Customer cannot claim any claim as a result. The Hotel will not incur any liability for any consequential damages as a result of these presents, in particular operating loss, acts of third parties, acts of the Customer or acts of its partners. **ARTICLE 13: FORCE MAJOR** The obligations contained herein will not be applicable or will be suspended if their execution has become impossible due to a case of force majeure such as in particular: act of public power, hostilities, war, act of the Prince, disaster natural disaster, fire, flood, strikes without notice... The parties must make every effort to prevent or reduce the effects of non-performance of the contract caused by an event of force majeure; the party wishing to invoke an event of force majeure must immediately notify the other party of the beginning and the end of this event, otherwise it cannot be relieved of its liability.

ARTICLE 14: MODIFICATION These T&Cs may be modified at any time. In this case, the Hotel will send the modifications to the Customer before the start of the services. Therefore, the new version of the GCS will apply to the relations between the parties.

ARTICLE 15: PARTIAL NULLITY The invalidity of one or more articles of these GCS will not result in the invalidity of all of them. All the other stipulations of the present will remain applicable and will produce all their effects.

ARTICLE 16: COMPLAINTS AND DISPUTES In the event of a dispute, claim or disagreement on part of the invoice, the Customer undertakes to pay the undisputed part without delay and to indicate in writing to the establishment concerned, the reason and the amount, of the dispute, within 7 days from the date of the end of the accommodation. After this period, the service and the invoicing will be considered accepted and cannot give rise to any subsequent complaint by the Customer. Any disputes and complaints can only be taken into account if they are formulated in writing and sent to the establishment within a maximum period of 8 days after the end of the accommodation. In the event of a dispute, and in the absence of an amicable agreement, the competent courts will be those of the place of the registered office of the company operating the establishment.

ARTICLE 17: APPLICABLE LAW The applicable law is French law.

ARTICLE 18: ASSIGNMENT OF THE CONTRACT The present may not, under any circumstances, be the subject of an assignment by the Customer, whether free of charge or against payment, without the prior written consent of the Hotel.

ARTICLE 19: ELECTION OF DOMICILE All written communications between the parties (letters, notifications, etc.) must be sent for the Hotel, to its address and for the Customer to the address indicated in the contract.

ARTICLE 20: OVERTIME FOR LATE OPENING The space rental period is defined in the contract. Beyond these periods, additional rental charges will be applied based on the current rates. The Client will be invoiced for personnel costs brought in for overtime.

ARTICLE 21: PHOTOGRAPHIC REPORTING - FILM SHOOTING OR REPORTING The Customer is asked to inform the establishment concerned beforehand of the possible presence of a photographer and makes it his personal business to obtain all the authorizations which would prove to be required. Before any shooting of a film or report, the Customer must first request authorization to film from the Hotel. Otherwise, the Hotel will be required to refuse access to the Hotel to the cameraman.

ARTICLE 22: SALES ON UNPACKING The Customer must provide the Hotel with a copy of the prior declaration of sale on unpacking addressed to the mayor of the municipality on which the Hotel depends, and at least 15 days in advance, a copy of the acknowledgment of receipt or receipt of deposit of the prior declaration. These documents must be provided when the purpose of the rental of the premises is the retail sale or the taking of orders for goods, whether or not preceded by advertising. Under no circumstances may the rental exceed the duration indicated on the prior declaration, sales not being able to exceed 2 months per calendar year in the same establishment. Failure to provide a copy of the prior declaration and of the acknowledgment of receipt or of the deposit receipt entails the application of the cancellation conditions referred to in article 5. The Customer undertakes to communicate for validation to the Hotel and prior to the date of the event, any display related to the event within the Hotel and undertakes to comply with the legislation on display in force in the municipality/department/region. Under no circumstances may the Hotel be held responsible in the event of non-regulatory display by the Customer. In the event of litigation, only the Customer will be liable for non-compliance with the regulations.

ARTICLE 23: FAIRS AND DECORATION EXHIBITIONS Any installation carried out by the Customer must comply with the services of the establishment's specifications as well as the latest safety requirements in force and must be subject to the prior approval of the safety committee. Any stand decoration or layout project must be submitted to the establishment and include 5 layout copies, otherwise authorization to exhibit will be refused. The Customer who organizes a trade show within the meaning of Article L762-2 of the Commercial Code must provide the establishment, at least 15 days before the start date of the event, with a copy of the receipt declaring the event (Decree n°2006-85 of 27/1/2006) as well as an insurance certificate mentioning the ceilings and amounts of cover. The Customer undertakes to restore the occupied premises to their original state, and at their own expense.

ARTICLE 24: RECRUITMENT If the Client intends to offer placement services, he undertakes to comply with the rules set out in Articles L. 5321-1 et s. of the Labor Code. In particular, the Customer must: - provide the establishment with proof that he is in good standing with regard to the local labor inspectorate; - include his company name on his job advertisements, when the interview or the selection of candidates is domiciled in the establishment. The Customer undertakes to declare in writing addressed to the establishment at the same time as the accepted estimate and the deposit, that he meets these two conditions. Under no circumstances may the staff of the Hotel take part in recruitment operations, in particular by distributing questionnaires to candidates who present themselves at the reception of the establishment.

ARTICLE 25: PAID ENTRANCE The Customer undertakes to declare in writing addressed to the establishment at the same time as the accepted estimate and the deposit, his commitment of total responsibility

when the event organized on the premises of the Hotel is accompanied by an entrance fee. In this case, the collection of the entrance fee must be made inside the rented premises. Under no circumstances should the staff of the establishment participate in this collection.

ARTICLE 26: COPYRIGHTS The Customer must be personally responsible for all declarations and the payment of all rights, in particular to SACEM and SPRE, for the distribution of musical works and more generally of any entertainment within the premises (orchestra, shows, records, etc.). Prior to the event, the Client must provide proof to the establishment of the declaration made to SACEM and the SPRE. The Customer guarantees the Hotel against any claim related to the use of these rights against the Hotel and also undertakes to bear all the costs relating thereto. The Customer is reminded here that any broadcast of a sporting or other event in a meeting room is considered a public broadcast. Also, the Customer will have to make it his personal business to obtain the required authorizations from any company and/or organization for the collective management of copyrights and neighboring rights competent in this respect and will assume sole responsibility for the payment of all fees payable under the broadcast of the sporting or other event. In addition, the Customer undertakes not to advertise the broadcast of this event within the show made available hereunder or even to use the event commercially for its customers who are required to participate in the event organized by the customer.

ARTICLE 27: PERSONAL DATA Constitutes a "Data", for the application of this article, any information or set of information relating to a natural person identified or who can be identified, directly or indirectly, by reference to an identification number, or to one or more elements of its own, and which is used by the Customer or by the Hotel (hereinafter referred to as the Parties). The Parties undertake, throughout the duration of this contract, to comply with the applicable regulations relating to data protection, and in particular, law 78-17 of January 6, 1978, known as "computing and freedoms", in with regard to the collection, use, processing, storage, transmission, correction, deletion and/or communication of any Data communicated under this contract. The Parties undertake to implement all appropriate technical and organizational measures to protect the Data against loss, improper use and unauthorized access, dissemination, alteration and destruction; the nature and level of these security measures must take into account the more or less sensitive nature of the Data. The Parties undertake to use the Data in all fairness and for the sole purposes hereof, subject of this contract (loyalty actions, commercial prospecting, satisfaction survey, etc.).

ARTICLE 28: MANDATE If the Customer contracts in the name and on behalf of a third party, he is deemed to have a legally valid mandate to do so. The Customer undertakes to inform the Hotel of the name of the end Customer as well as the name of the event organized. At any time the Hotel may ask him to justify his mandate and, in the absence of a valid mandate, may terminate the contract without compensation without prejudice to the damages that the Hotel may be required to claim.

ARTICLE 29: TERMINATION In the event of failure by one of the parties to any of the obligations imposed on it hereunder, the other party may immediately terminate the contract by sending the offending party a registered letter, with acknowledgment of receipt giving formal notice to perform the obligation in question, and remained without effect for a period of five (5) days. The exercise of this right of termination does not exempt the defaulting party from fulfilling the obligations contracted until the termination takes effect, without prejudice to any recourse that the other party may have.

ARTICLE 30: BANQUETS If the Customer wishes to bring his drinks, then a corkage fee applies, which will be invoiced per bottle. It is reminded that the children who could participate in the event are placed under the sole responsibility of the parents and/or the Customer. It is reminded that the Customer cannot provide catering for the event, whether in whole or in part. If he wishes to take away some of the unconsumed food at the end of the banquet, he undertakes to comply with the laws and regulations in force concerning food and drink, their transport, hygiene and hygiene standards and in general to all prescriptions relating to the Catering part so that the Hotel can neither be worried nor held liable. The Customer undertakes to respect all the rules in force relating to hygiene and the cold chain and that the premises are left in a general state of cleanliness. It is specified here that the Hotel disclaims all responsibility for the food brought back by the Customer. This clause is worth discharge of the Hotel.

ARTICLE 31: TECHNICAL-FIRE SAFETY If the Customer uses the Carré Événement or the Pyrénées Conference Room, then the sound system connections must imperatively be made on the sockets provided for this purpose to allow the automatic shutdown of these installations and the dissemination of the message, general evacuation of these rooms in the event of the fire safety system being triggered.

ARTICLE 32: UNHCR Health Protocol

The signatory of this contract certifies having read the UNHCR Health Protocol and undertakes to ensure that its guests respect it.

Date, Stamp and Signature of the Customer, preceded by the words "Good for agreement" and "Read and approved":